

Julissa Rosas

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Education

Florida State University | Bachelor of Science in Finance Aug 2023- May 2027

- GPA: 3.95

Florida SouthWestern State College Aug 2022- May 2023

- Dual Enrollment
- GPA: 4.0

Experiences

Customer Service Expert | FSU Art Center | Tallahassee, FL | Jan 2024- Present

- Provide excellent customer service by handling visitor inquiries and transactions during events, which improved customer satisfaction and contributed to a smooth operational flow.

Marketing Intern | Instituto Hemingway | Bilbao, Spain | Jun 2024- Aug 2024

- Worked at a Spanish teaching school in Bilbao, Spain
- Assisted clients in the office by providing information on Spanish language courses or supporting them with the Spanish citizenship exam services offered by the company.

Server | Joey's Pizza and Pasta | Marco Island, Florida | Jun 2019- Aug 2023

- Gained valuable experience working within a specific industry, applying learned concepts directly into relevant work situations.
- Worked with POS system to place orders, manage bills, and handle complimentary items.
- Collaborated with team members during busy shifts for efficient workflow and excellent guest experiences.

Concierge | Platinum Real Estate | Marco Island, Florida | Jun 2022- Aug 2023

- Served as Concierge for home office of international luxury real estate firm.
- Represent the company with high ethical standards, professionalism, integrity, and dedication.

Involvement

Financial Management Association – Active Member Jan 2025- Present

- A finance club at FSU devoted to helping with professional development, internship opportunities, guidance, and competition opportunities.

ALPFA (Association of Latino Professionals for America) – Active Member Aug 2024- Present

- Attend weekly meetings which involve professional development workshops and networking with numerous companies.

Delta Nu Zeta (Service sorority)- Development chair Aug 2023- Present

- Organized and participated in fundraising events, contributing to the chapter's charitable initiatives and community outreach efforts.

The Kearney Center- Volunteer Jan 2025- Present

- Demonstrate creativity and resourcefulness by crafting nutritious meals from limited ingredients, successfully feeding over 100 people daily.

Skills & Honors

- **Bilingual in Spanish**
- **Dean's List, President's List**